

Quality Release Pack Explained

We have 2 different options the way we dispatch goods as we recognise not all customers require the same level of traceability.

Due to the ever-increasing admin costs and time associated with providing release documentation and 3.1 material certification and the costs of our MRP system which allows us to provide this documentation we have no choice but to implement a charge for this.

To make it simple we are implementing a single one off charge of £30 per Purchase order regardless of the number of items on that purchase order for all goods to be delivered with a full release note/Certificate of Conformity and fully traceable material certs for each item, If this is not something you require and we have been notified prior we will dispatch on a standard delivery note.

We have tried keeping charges to a minimum so will charge once only per Purchase Order.

We would appreciate it if you could notify us if it's just a standard delivery note release you require at the time of order placement so we can adjust our system accordingly.

If you don't require anything other than a standard delivery note on all of your orders going forward please contact myself matt@helixprecision.co.uk and I will update your file accordingly to prevent any unwanted charges Please note we cannot always issue material certs retrospectively.

Yours faithfully, **Helix Precision**

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